	POLICI												
Prevent crime and keep people safe	Measure MonthYear Quality of Full Files (error rate)	Oct-2019 0.0%	Nov-2019 0.0%	Dec-2019 0.0%	Jan-2020 2.4%	Feb-2020 0.0%	Mar-2020 0.0%	Apr-2020 0.0%	May-2020 0.0%	Jun-2020 0.0%	Jul-2020 0.0%	Aug-2020 0.0%	Sep-2020 0.0%
	Positive Outcome Rate (rolling 12 month)	14.9%	15.6%	18.0%	17.1%	14.4%	16.7%	22.1%	21.0%	19.3%	16.9%	12.7%	14.7%
	999 call - avg wait to answer	00:00:06	00:00:05	00:00:04	00:00:04	00:00:04	00:00:05	00:00:05	00:00:07	00:00:07	00:00:05	00:00:09	00:00:10
	ASB volume	1442	1194	1157	1102	934	1257	1761	1690	1606	1833	1742	1415
	CRIB abandonment rate	5.6%	4.8%	4.2%	4.1%	4.5%	5.0%	7.0%	12.4%	13.7%	13.1%	12.8%	14.2%
	CRIB call - avg wait to answer	00:01:47	00:01:28	00:01:01	00:00:50	00:00:56	00:01:06	00:01:10	00:01:55	00:02:34	00:02:19	00:02:08	00:02:33
	Crime Recording Compliance	-	_	-	89.4%	92.1%	92.9%	91.4%	91.8%	93.3%	-	-	93.9%
	Crime volume	3692	3686	3489	3518	3431	3252	2513	2902	3279	3788	3428	3379
	CSEW Confidence	-	-	77.1%	-	-	76.9%	-	-	-	-	-	-
	Hours Delivered by Specials	4671	5021	4146	4162	4530	4123	6348	6937	5459	5045	3984	3259
	Immediate response time	00:11:17	00:10:30	00:10:56	00:10:27	00:10:51	00:10:28	00:08:59	00:09:29	00:09:44	00:08:38	00:10:48	00:12:00
	KSI- Casualties	23	26	25	19	-	-	-	-	_	-	-	-
	Most Serious Violence	12	16	17	1	11	9	14	12	17	19	16	11
	Number of Watch Scheme Volunteers	-	-	-	-	-	-	-	-	-	1076	1218	1218
	Overall Volume of Cybercrime	223	196	207	256	273	255	221	222	280	292	254	256
	Priority response time	00:58:12	00:55:33	00:52:51	00:47:40	01:01:04	00:54:46	00:41:33	00:47:04	00:49:11	00:52:45	00:59:08	01:00:40
	Total Out of Court Disposals	128	148	142	116	142	132	115	127	168	127	118	106
	Volume of Hate Crime	47	38	45	57	63	62	43	62	80	101	94	72
	Volume of Knife Crime (Home Office - ADR160)	-	-	58	-	-	60	-	-	60	-	-	70
	Volume of Rural Crime (Key word + tags)	70	71	90	64	41	75	52	76	61	56	45	62
	CPT Establishment Level												
	Percentage of CPT Staff at Work												
	Percentage of CPT Officers able to Respond to Crime												
Protect the most vulnerable people in society	S136 Arrests	21	22	29	38	29	26	23	36	25	34	27	35
	Volume of CSE Crimes	8	6	6	7	8	11	8	12	11	11	8	12
	Volume of repeat Missing Incidents U18	8	4	5	2	11	9	5	6	5	9	10	10
	Volume of Fraud												
	First Time Entrants into the Criminal Justice System												
	Number of Reoffences per Reoffender over time												
	Frequency of Reoffending per Reoffender												
	Recall Rate due to Reoffending												
	Overall Mean Reoffending Risk Score												
Put victims, witnesses and communities at the heart of everything we do	% Overall Convictions	88.7%	88.4%	89.9%	87.4%	90.4%	86.3%	76.2%	83.1%	76.0%	81.4%	92.6%	87.4%
	Outcome for Domestic Abuse	14.9%	14.6%	14.5%	14.8%	14.6%	14.7%	14.4%	14.0%	13.5%	13.6%	13.5%	13.9%
	Outcome for Sexual Offences	10.1%	10.4%	9.9%	9.9%	9.0%	8.9%	8.3%	9.2%	9.2%	9.9%	8.9%	8.9%
	Satisfaction of victims with the whole experience	77.5%	76.7%	76.7%	77.3%	77.8%	78.2%	78.2%	78.7%	78.4%	78.4%	77.5%	77.6%
	Satisfaction with being kept informed	65.7%	64.9%	64.9%	65.2%	65.9%	66.9%	66.6%	67.8%	66.7%	67.8%	67.3%	68.0%
	Satisfaction with ease of contact	94.8%	93.5%	93.6%	93.9%	93.8%	94.0%	93.9%	94.4%	94.2%	94.1%	94.0%	93.7%
	Satisfaction with treatment	90.1%	89.5%	89.4%	89.6%	89.5%	89.6%	89.2%	90.7%	90.4%	90.6%	90.0%	89.9%
	Volume of DA Crime (ACPO defined)	515	571	618	558	602	587	626	651	676	726	655	563
	Volume of Sexual Offences (Recent / Non Recent)	112	102	94	121	132	104	61	109	127	163	151	128
	Domestic Abuse Conviction Rate (as proportion of offences)												
	Sexual Offences Conviction Rates (as proportion of offences) Percentage of Unsucessful Domestic Abuse and Sexual Offence												
	Convictions due to Victim Issues												
	Average days report to trial	2.55	<u> </u>	2.5.5	2	2 ·		2	2.55	2.55		<u> </u>	2.53
Secure a quality police service that is trusted and efficient	% - BAME workforce (FTE)	2.2%	2.1%	2.1%	2.1%	2.1%	2.0%	2.1%	2.2%	2.3%	2.2%	2.3%	2.3%
	% Complaints Recorded within 10 working days	99.0%	98.0%	98.0%	97.0%	91.0%	94.2%	99.0%	96.6%	100.0%	97.0%	99.0%	96.0%
	% of Force appeals Upheld Ava number of days to record a Complaint	0.0%	0.0%	50.0%	17.0%	50.0%	33.0%	0.0%	0.0%	33.0%	0.0%	0.0%	0.0%
	Avg number of days to record a Complaint Complaint cases recorded	3	55	63	7 61	94	86	2 89	2 89	77	11	82	102
	Complaint cases recorded Updated number of actual sickness days lost per person All Staff (QVD) (look	91	1.3				2.5	1.2	07	0.8	0.8	0.9	102
	Overall staff satisfaction	1.4 _	-	1.5	1.5	1.4	2.5	1.2	_	0.8	U.O _	- 0.9	_
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